



## **Filling Instructions**

Once your pool begins to fill with water, DO NOT stop the water until the water level reaches the middle of the tile line. If you turn the water off before the pool is filled, it may leave a permanent ring around the pool. DO NOT use the fill line. Pool should be completely filled within 48 hours of plaster.

- Once the pool contains 3'-4' of water, an additional hose may be added to speed up the process. This is not necessary, just a convenience for you. DO NOT allow hoses to rest on pool surface. If you choose to use additional hoses, they should be placed on the deck and weighted down so that the water will project into the deep end of pool.
- DO NOT walk on fresh surface or allow pets to do so.
- DO NOT turn on the pool light until after your pool equipment start-up is completed.
- DO NOT turn on the pool heater for the first 21 days after the pool is filled with water.
- Please turn off the water once the pool/spa is full.

## **Equipment Start-Up & Care for your new Pool Surface**

- Once your pool has filled to the middle of the tile line, please contact Heather to schedule the equipment start-up. [hherington@bmrpoolandpatio.com](mailto:hherington@bmrpoolandpatio.com)
- A BMR team member will start your pool equipment to ensure the circulation pump and filter are operational.
- A BMR team member will then add basic chemicals (shock, acid stabilizer, chlorine tablets) to balance your pool water. Once the chemicals have been added to your pool, it is the homeowner's responsibility to maintain your water chemistry. You will be instructed how to test your chemicals at pool school, but until then, please take a sample of water to a local pool supply store and they will be able to test the water for you. Chemicals can be added as needed.
- Please maintain water level to the middle of the tile line. Add water when necessary.
- Keep skimmer baskets clean and free of debris.
- Brush the walls and floor of your pool 2-3 times a day for the first 21 days to ensure proper curing and a smooth finish to your pool surface. Use the pole and brush provided to brush the plaster dust down the walls and toward the main drains. (Pole/Brush provided for new pools)

- If you purchased a salt system, you can add salt to your pool after approximately 21 days of operation.
- You may install your cleaner after approximately 21 days of operation.

## **Pool School**

- Following start-up we will schedule the pool school to go over the care of the pool in detail. You will get a call to set up a meeting.
- Prior to your pool school, ensure your router is emitting a 2.4 ghz signal. (You can do this by checking your wireless options on your smartphones wifi connection, if you cannot tell, you can contact your internet provider)
- Prior to pool school, contact your internet provider & request them to separate and name the 2.4 ghz and 5 ghz bands. (We need this done in order to identify the 2.4 ghz signal that is needed for iAqualink)

## **Pebble Finish Process:**

- Technicians prep and clean pool for pebble application
- Pebble surface is applied on day 1
- Pebble surface is acid washed on day 2
- Begin filling the pool with water (see filling instructions)
- Notify Heather when your pool is full of water, [hherington@bmrpoolandpatio.com](mailto:hherington@bmrpoolandpatio.com)

The pebble finish consists of pebbles and cement and will vary in color, shade, and consistency. It is recommended that you brush your pebble surface at least once a day during the first 21 days. During this curing process, pebbles may come loose. This is to be expected. You will possibly notice 1-2 pounds of pebbles in the pump basket during this time. Keep in mind, your pool interior is finished with several thousand pounds of pebbles and cement.

## **Colored & White Plaster Finish Process:**

- Technicians clean and prep for colored or white plaster application
- Colored or white plaster is applied
- Begin filling pool according to instructions
- BMR team will add acid to water and let it sit for 3 days before a BMR tech starts the equipment
- Homeowner should continue brushing pool surface 2-3 times a day (see instructions)

Your colored & white plaster produces plaster dust during the curing process. It is essential that the entire pool surface be thoroughly brushed 2-3 times a day to ensure proper curing and a smooth finish. Brush from the top of the pool, down the walls and toward the main drains.

Please contact Misty Sedillo in our warranty/service department with any questions or concerns.  
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